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 Examiner: Hector A. AGDEPPA
 Group Art Unit: 2642

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Fax	571-273-8300	Pages with Cover:	2
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FORMAL SUBMISSION OF:

- 1) Request for Continued Examination (RCE) Transmittal

Title: METHOD AND SYSTEM FOR CALL CENTER SCREENING
 Serial No. 09/692,926
 Filing Date: October 20, 2000
 First Named Inventor: Douglas J. COWELL
 Atty. No. 00-5019 RCE 2
 Customer Number: 32127

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: December 8, 2005

**REQUEST FOR
CONTINUED EXAMINATION (RCE)
TRANSMITTAL**

Address to:
Mail Stop RCE
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Application Number: 09/692,926	Confirmation Number: 8386
Filing Date: October 20, 2000	RECEIVED
First Named Inventor: Douglas J. Cowell et al.	CENTRAL FAX CENTER
Group Art Unit: 2642	DEC 08 2005
Examiner: Hector A. Agdeppa	
Attorney Docket Number: 00-5019	
Attorney Customer Number: 22,852	

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

Request for Continued Examination (RCE) practice under 37 C.F.R. § 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application.

1. Submission required under 37 C.F.R. § 1.114: Note: If the RCE is proper, any previously filed unentered amendments and amendments enclosed with the RCE will be entered in the order in which they were filed unless applicant instructs otherwise. If applicant does not wish to have any previously filed unentered amendment(s) entered, application must request non-entry of such amendment.

- a. Previously submitted. If a final Office action is outstanding, any amendments filed after the final Office action may be considered as a submission even if this box is not checked.
 - i. Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____.
 - ii. Other _____
- b. **DO NOT ENTER** the amendment(s) previously filed on _____. An alternate submission is attached.
- c. Enclosed submission:
 - i. Amendment/Reply
 - ii. Affidavit(s)/Declaration(s)
 - iii. Information Disclosure Statement
 - iv. Other _____

2. Miscellaneous

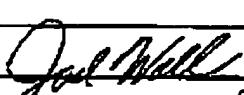
- a. Suspension of action on the above-mentioned application is requested under 37 C.F.R. § 1.103(c) for a period of ____ months. (Period of suspension shall not exceed 3 months; fee under 37 C.F.R. § 1.17(i) required.)
- b. Other _____

3. Fees

- a. The filing fee is calculated as follows:
 - i. \$790.00 RCE fee required under 37 C.F.R. § 1.17(e)
 - ii. Petition for extension of time for (____ Months) \$ _____
 - iii. Other _____
- b. Check in the amount of \$790.00 enclosed.
- c. The Commissioner is authorized to charge any deficiencies in the filing fees, or credit any overpayments to Deposit Account No. 06-0916.

The PTO did not receive the following listed item(s) check # 790-00

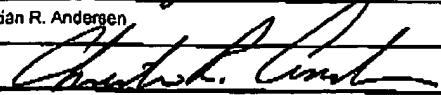
Signature of Applicant, Attorney, or Agent Required

Name: Joel Wall	Reg. No.: 25,648
Signature: 	Date: December 8, 2005

Certificate of Mailing or Transmission

I hereby certify that this correspondence is, on the date shown below, being transmitted by facsimile to the United States Patent Office at 571-273-8300.

Name: Christian R. Andersen

Signature: 	Date: December 8, 2005
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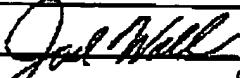
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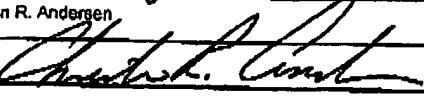
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